

TELECOM SOFTWARE FOR ISPS AND CSPS

Software for ISPs and CSPs that runs the network and the business

Carrier-grade AAA and CRM for ISPs and CSPs, with i2i 360 as the operator workspace

21

MODULES

6

SUITES

6

OPERATOR TYPES SERVED

Who we are

i2iCore Technologies builds carrier-grade software for internet service providers and communication service providers. Our core is a pair of products every operator needs on day one: i2i AAA, a RADIUS server that decides who gets on the network and records what each session uses, and i2i CRM, the billing and customer system that turns that usage and every renewal into invoices, payments and partner commission.

Around the core sit a DPDK-based broadband network gateway, public Wi-Fi portals, IP-log retention, TR-069 device management, network monitoring, ticketing, partner and customer portals, identity and access control and an AI assistant for the portals. i2i 360 is the operator workspace that brings customers, billing, partners and tickets together, with an app switcher into the consoles registered for your organisation.

The company was founded by a team of telecom industry experts. The product follows the way operators work: standard RADIUS attributes and CoA for access control, GST e-invoicing and Indian payment gateways inside the billing system, a three-level partner network with wallets and a gateway that runs on standard x86 servers.

We work closely with each customer to understand their network and their market, and we back every deployment with support and training so that operators get the full value of the platform. Our headquarters are in Ahmedabad and we have an office in Mumbai.

VISION

To be a partner in our customers' success: software that helps operators deliver a dependable service, run their operations with fewer manual steps and grow profitably in competitive markets.

MISSION

To design and build AAA, billing and network software that keeps pace with the technology and the market, so that an operator can add a plan, a partner or a tax rule by configuring it rather than by waiting for a new release.

How we work

Customer first

We start from the operator's network, market and subscribers, not from a product brochure. Each deployment begins with how you sell, bill and support today.

Carrier grade

Authentication sits on the path of every subscriber session, and billing turns each session's usage into an invoice. We hold the software to the standard that operators expect of systems their subscribers depend on.

Run on your own servers

You install and operate the platform on servers you control, so operators decide where subscriber data lives and who can reach it.

Supported for the long run

Support and training come with every deployment, so your teams can use the platform to the full and keep it current.

The platform: 6 suites

Every operator starts with the AAA and CRM core. The other modules are added as the network needs them.

Access & Network

RADIUS AAA, a software BNG, Wi-Fi portals and IP logs for every subscriber session.

i2i AAA

CORE

High-performance, stable, scalable AAA server for user access and resource management.

i2i BNG

Carrier-grade, high-performance broadband network gateway built on DPDK: PPPoE subscriber termination and CGNAT on standard x86 servers, with native RADIUS to i2i AAA.

i2i Hotspot

Configurable captive portals, location-based services and monetisation for public Wi-Fi.

i2i Trace

IP log management for CGNAT and syslog records: retention under a compliance profile and lookup by public IP, port and time.

Devices & Assurance

TR-069 device provisioning, network monitoring and serial-level equipment stock control.

i2i ACS

TR-069 auto-configuration server for device provisioning, remote management and monitoring.

i2i NetPulse

A network monitoring system (NMS) with fault, performance and availability insights across your infrastructure.

i2i Inventory

Track customer equipment and network stock from warehouse to doorstep and back.

Monetisation & Finance

Bill every subscriber, settle partner commission, chase overdue accounts and reward loyalty.

i2i CRM

CORE

Prepaid and postpaid billing, partner wallets and multi-service provisioning, with leads, customers and their history in one place.

i2i Partner Settlement

Commissions and settlements for distributors and LCOs across your partner hierarchy.

i2i Collections

Reminders, suspension and recovery for overdue accounts, with every step tracked.

i2i Finance

A double-entry general ledger fed by billing events, with a trial balance and a receivables reconciliation. Early build for pilots.

i2i Promotions

Loyalty and reward policies for customers and partners, with payout caps, enrolment tracking and ROI dashboards.

Customers & Partners

A self-care portal for subscribers and a working portal for distributors, sub-distributors and LCOs.

i2i Customer Portal & App

Self-care for subscribers: pay bills, recharge, change plans and raise complaints.

i2i Partner Portal

A portal for partners and LCOs to onboard customers, recharge, collect and track earnings.

Operations & Field

Helpdesk ticketing with SLA tracking and work orders, plus the staff tools that exist today.

i2i Ticketing

Complaints and service requests from the support portal and API, routed, tracked and resolved against SLA, with field work orders.

i2i People

Staff access by job profile, shifts, attendance and leaver reports today; the HR record and onboarding steps are in development.

i2i Field

Mobile apps for staff and partners to register, renew and handle tickets, with collections and cash control on the web and work orders in ticketing.

Identity & Intelligence

Central identity and privileged access, an assistant for the portals and a controlled API gateway.

i2i Identity & Access

Roles, permissions and audit for staff, partners and machine accounts, with hand-off sign-in between i2i consoles and audited production access.

i2i AI Assistant

A chat assistant in the admin and partner portals that answers how-to questions from the help knowledge base and looks up live data, read-only.

i2i APIs

A curated API gateway for partner systems, payment providers and device apps, with per-client access control and a full call log.

Solutions by operator type

Fibre ISPs

FTTH and GPON operators who sell broadband plans to home and business subscribers, directly and through partners.

Wireless ISPs

Fixed-wireless operators serving towns and rural areas from towers, where every subscriber depends on radio links.

Cable and local operators

Operators whose customers sign up, get served and pay through a network of franchises and LCOs.

Enterprise and leased line

Operators selling business connectivity and leased lines to companies that expect accountable service and clear invoices.

Public Wi-Fi

Venues, hospitality and city networks that offer guest Wi-Fi through a captive portal and want to manage access and revenue.

Telcos and CSPs

Communication service providers and larger operators with big teams, many systems and formal control over access and records.

Talk to us about your network

Tell us your operator type and where you want to start. We will show you the modules and answer the technical questions.

i2icore.com

EMAIL

info@i2icore.com

PHONE

+91 7946033677 · +91 9925019774

AHMEDABAD (HQ)

507, Shivalik Shilp II, Opp ITC Narmada Hotel,
Satellite, Ahmedabad - 380 015, Gujarat

MUMBAI

91-92 Powai Plaza, Central Avenue Road, Hiranandani
Gardens, Powai, Mumbai - 400 076, Maharashtra

Descriptions are summaries and may change as the products develop; datasheets for each module are at i2icore.com/resources/. i2iCore and the i2i product names are marks of i2iCore Technologies. © 2026 i2iCore Technologies. All rights reserved.